



New Aluminum or Vinyl Windows

Manufacturer defects need to be reported at the time of installation or within 24 hours of the completed work to a Valleywide Glass LLC installer or office staff.

1 Year Workmanship Guarantee on installations and repairs.

15 Day Warranty against Stress Fracture Breakage.

Any breakage caused by nature, object, force is not covered.

We currently offer no broken glass warranties.

Different manufacturer warranties are available at time of purchase of New or Replacement Windows. 1 Year Warranty on Parts for Seal Failure/Low-E Glass Failure.

5 Year Warranty on Frames, Hardware, Functionality of Installed Items.

Reasons warranties would not be covered:

Valleywide Glass LLC did not install the windows or doors. Extra additions such as shades, blinds, tint film or other window treatments. Not original purchaser. This warranty is not transferable to any other party than the original purchaser of the product/service. Neither Valleywide Glass LLC nor our manufacturers will cover the cost of the labor on warranties.

Procedure for claims:

All warranty claimants must have original invoice or receipt ready as well as photos or other information about the defect. There is a small fee of \$125 to inspect and verify that the warranty is valid and to order any replacement glass or parts needed for the service.