



Insulated Glass Units Warranty Information

Manufacturer defects should be reported at the time of installation to a Valleywide Glass LLC installer. Replacement IGUs come with a 15 day warranty for stress fracture breakage. All installed glass that has been broken or damaged that was caused by nature or an object collision or other impact is not covered.

We offer a one year Workmanship Warranty that covers sealants and window or door being secure and functional.

Insulated glass Units (IGUs, Dual Pane) come with a 3 year manufacturer warranty on seal failure(foggy glass). Glass and seals only, does not include broken glass.

Reasons warranties would not be covered:

Valleywide Glass LLC did not install the unit
Extra additions such as shades, blinds, tint film or other window treatments.
Not original purchaser.

This warranty is for glass replacement using the existing frame and hardware. We are not responsible for locks, rollers, balance springs or other hardware. These items are not included in standard glass replacement and require a separate charge for service.

This warranty is not transferable to any other party than the original purchaser of the product/service.

Procedure for claims:

All warranty claimants must have original invoice or receipt ready as well as photos or other information about the defect. There is a small fee of \$125 to inspect and verify that the warranty is valid and to order any replacement glass or parts needed for the service.