Monolithic / Single Lite Warranty Information

Manufacturer defects need to be reported at the time of installation or within 24 hours of the completed work to a Valleywide Glass LLC installer or office staff.

1 Year Workmanship Guarantee on installations and repairs.

Replacement glass lites come with a 15 day warranty for stress fracture breakage. All installed glass that has been broken or damaged that was caused by nature or an object collision or other impact is not covered.

**Reasons warranties would not be covered:**

- Valleywide Glass LLC did not install the unit
- Extra additions such as shades, blinds, tint film or other window treatments
- Not original purchaser

This warranty is not transferable to any other party than the original purchaser of the product/service.

**Procedure for claims:**

All warranty claimants must have original invoice or receipt ready as well as photos or other information about the defect. There is a small fee of $50 to inspect and verify that the warranty is valid and to order any replacement glass or parts needed for the service.